



N350RT Upgrade Guide

This document only applies to upgrading the N350RT from the affected version (V9.3.5u.6389). Since the N350RT firmware version (V9.3.5u.6389) is vulnerable to hacker attacks that may cause network abnormalities, it is strongly recommended that all users of version V9.3.5u.6389 upgrade to the latest version.

Upgrading from version V9.3.5u.6389 requires first upgrading to the transitional version and then upgrading to the latest version, so two upgrades are necessary.

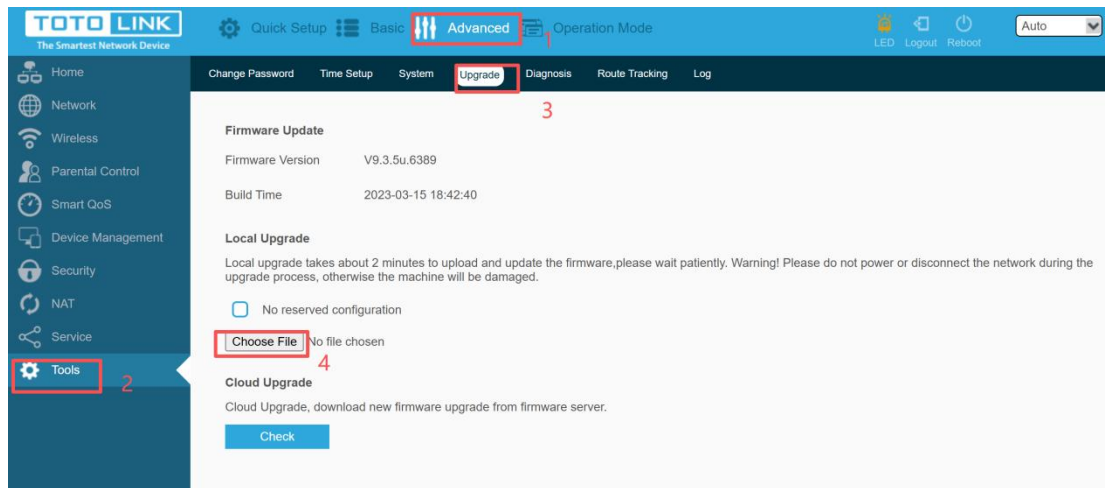
- Transitional version: **V9.3.5u.6468_84ad6c0_B20250827_TMP**
- Latest version: **V9.3.5u.6466_B20250825_ALL**

Note*

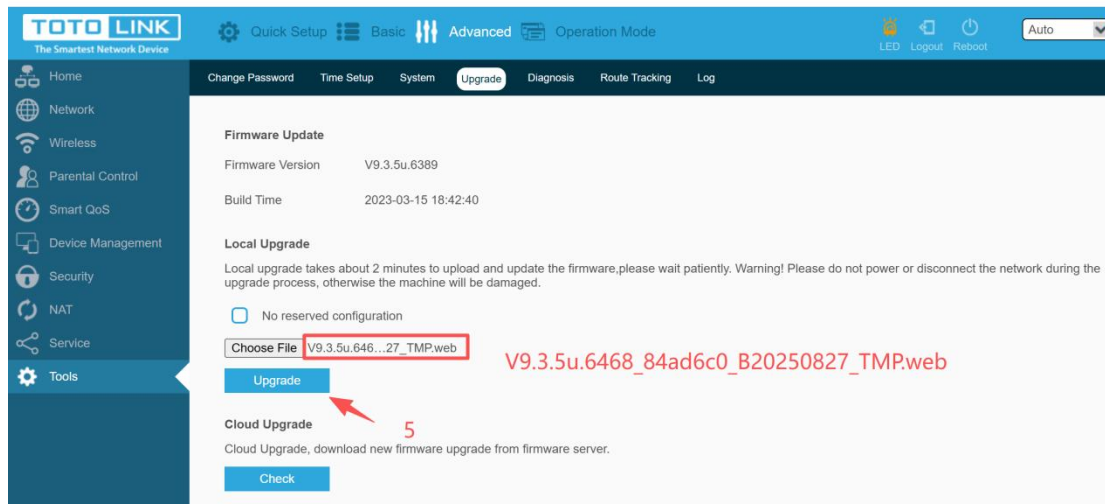
- Before upgrading, disconnect the WAN cable and power cycle the device.
- During the upgrade process, always keep the WAN cable disconnected. Only reconnect the WAN cable after all upgrades are complete and proceed with configuration.
- The transitional version has many functions removed and is only for upgrading purposes. It cannot be used as a normal working version.
- Do not power off during the upgrade, otherwise it may cause severe consequences to your device.

Step 1: Upgrade from version “V9.3.5u.6389” to the transitional version

- ①、Disconnect the WAN cable and power cycle the device.
- ②、Wait until the N350RT finishes booting, then enter 192.168.0.1 in the browser to access the Web management page.
- ③、Select “Advanced” -> “Tools” -> “Upgrade”.



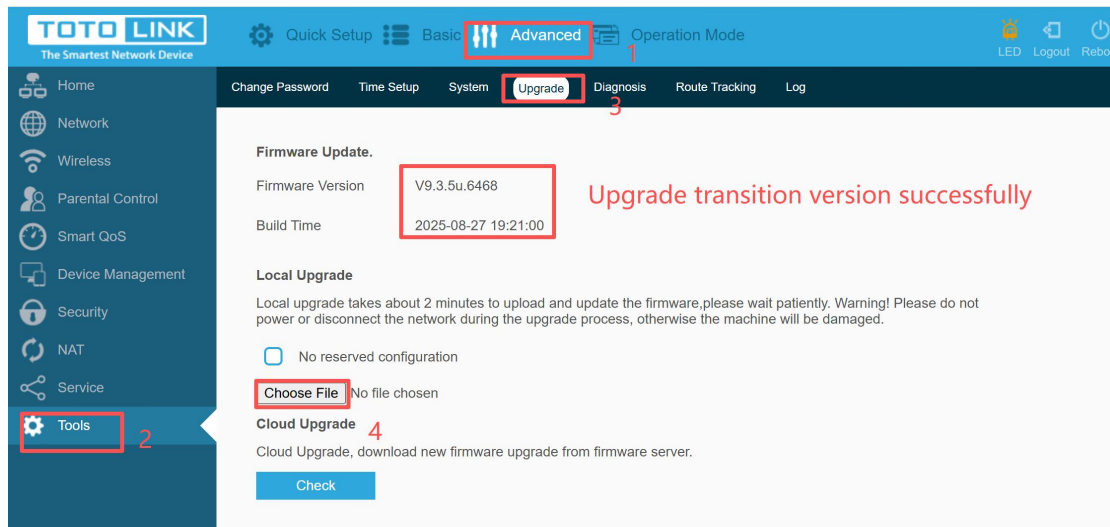
④、Choose the transitional firmware upgrade file “V9.3.5u.6468_B20250827_TMP.web”, then click “Upgrade”, and wait for the upgrade to complete. This process usually takes 2–3 minutes.



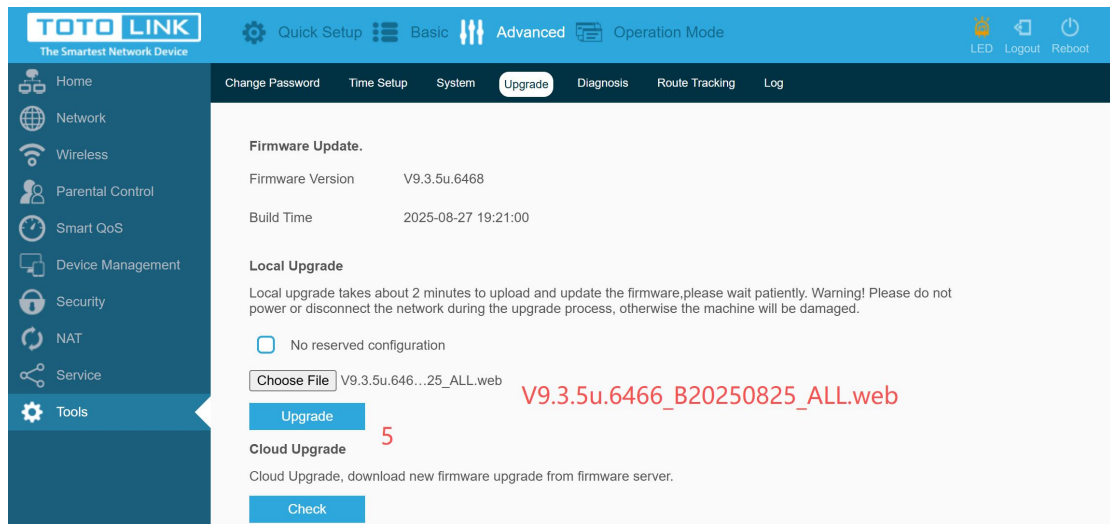
Step 2: Upgrade from the transitional version to the latest version

①、As shown in the figure below, after upgrading to the transitional version, the firmware version displayed on the web interface will be: V9.3.5u.6468. This indicates that the upgrade to the transitional version was successful. In this version, all function menus return a “404 Not Found” error. This is normal and serves as a warning that this version cannot be used normally and must be upgraded further.

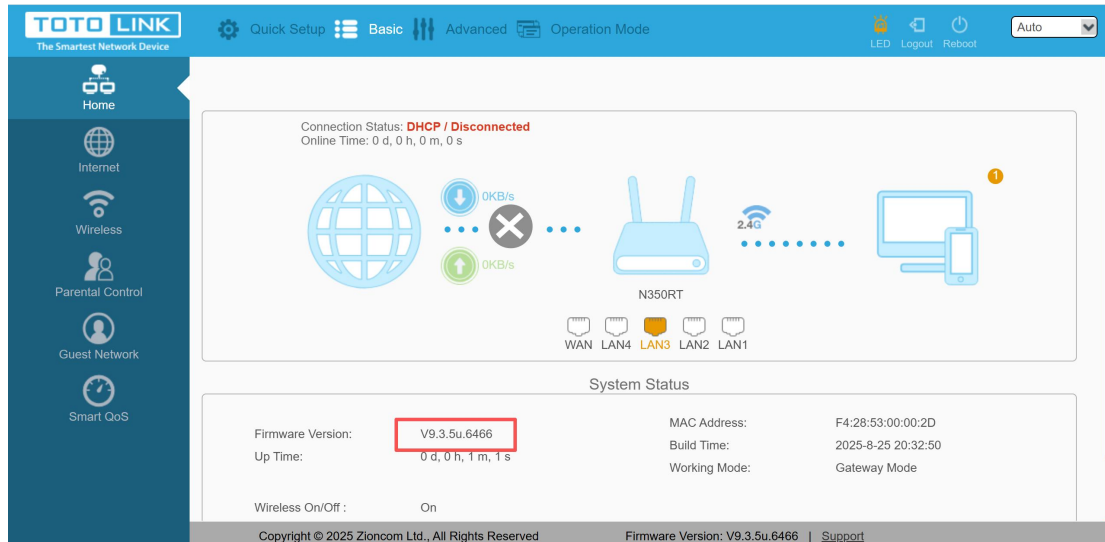
404 Not Found



②、As shown in the figure below, go to the firmware upgrade page again, select the firmware “V9.3.5u.6466_B20250825_ALL.web”, upload it, and click “Upgrade” to perform the second upgrade. This process also usually takes 2–3 minutes.



③、After the device upgrade is complete, please clear all browser cache data, log in to the router again, and check the firmware version. If it shows “V9.3.5u.6466”, it means that all upgrade steps have been successfully completed. You only need to plug in the WAN cable, and the device can be used normally!



If you have any questions regarding the upgrade steps, please contact the TOTOLINK Technical Support Team!

E-mail: fae@zioncom.net